

OUR COMPANY

A little bit about us, and how we conduct ourselves.



1. We adhere strictly to the **ADJA code of Professional Conduct**.

As a member of the ADJA, I commit myself to business excellence and will:



- Operate my business in an ethically sound manner while maintaining the highest standards of professional conduct.
 - Abide by all laws and regulations governing my professional activities.
 - Use legal forms of music and performance materials in the conduct of my entertainment services.
 - Be honest and realistic conveying talent, abilities, and level of services to my clients.
- Deliver products and services to my clients, as promised, to the best of my abilities.
 - Use a written contract clearly stating all charges, services, products, performance expectations and other essential information.
 - Provide a safe work environment with adequate protection for my clients & their guests.
 - Maintain adequate and appropriate insurance coverage for all business activities.
2. **We are fully Insured.** We carry 1 million dollars of liability insurance, and full coverage on all of our equipment.
 3. **We are happy to play requests.** In fact, we will help you gather requests before your wedding so that the play list is tailored to your listening preferences. We understand that you may not want certain songs played. We will work with you to create a truly unique soundtrack for your wedding and reception.
 4. **We employ only the finest professional equipment in the industry.** As professional theatre, audio and lighting technicians, we have spent over 25 years working with just about every make, type and model of gear on the market. We take great pride in knowing that our equipment is second to none. Just ask- we'll gladly explain the difference in quality.
 5. **We provide a full backup system.** We prepare thoroughly before each wedding to ensure that everything is covered completely. However, we also recognize that equipment can fail or be damaged. We have a full back-up system set up and ready to go, just in case.
 6. **We have a "Plan B".** Riverhaus Productions employs 3 disc jockeys, and we always have at least one of those professionals on standby to cover for any of the others. So, if our scheduled DJ becomes sick, we have one of his (or her) co-workers ready to go in their place.

7. **We ensure that the highest level of etiquette is followed.** We understand that this is one of the most special days of your lives. We treat every event as if it were for our own family.
8. **We dress for your specific event.** We want to blend in to the background, not stand out. That's for the Bride! Please let us know what attire you would like us to wear, and we will do everything we can to comply with your dress code (even if that means you would like our Emcee to wear an actual 'monkey suit' -it's happened!).



9. **We welcome all types of services.** Period. We feel our success is based on helping make your day as special as it can be, regardless of how traditional, new-wave, or just plain unique it is. We pride ourselves on being able to help you find just the right song, or chant, or anything else that empowers *you*, regardless of race, creed, color, sexual or religious preference, or anything else that some folks may have a problem with handling. **I personally guarantee you that we will provide you and your family and guests with the utmost respect at all times. Period.**

So, Let us know exactly what you'd like. If you'd like a particular prayer to be recited, we'll make sure it happens. If you'd like to be carried in Egyptian-style while your friends all sing a Capella while your parents play the conga drums, no problem! We truly feel that every element of this day is for you, and our joy comes from helping you achieve *your* perfect day.

10. **Punctuality is a necessity for us.** We arrive at least two hours prior to the start time you've stated for the given event (typically more if allowed). We strive to be setup, tested and in-place before your first guest walks through the door.

11. **We provide a written contract.** In fact, we require it. We want you to be 100% satisfied with the services you receive, so we articulate everything in writing so that nothing slips through the cracks and we each know what is expected from the other. This document states the total proposed price, the expected deposit amount (typically 10%), when you can expect us to arrive, set up, and how long we will provide services, as well as any other requirements that either of us have of one another. We see contracts as a very good thing; one that ensures all expectations are met.



12. **We use Mobile Beat 200** as our *base* music list. This is a list of the top 200 most requested songs at weddings for the last ten years. However, we also subscribe to the largest music database in the DJ world. We're happy to make any play list you like.

13. **We use a Wireless microphone** for Toasts, with a 2nd mic for backup or another person.
14. **We read the room.** We change the music to suit the mood of your guests. Our DJs are professionally trained to get crowds up and moving. We interact with everyone when it's needed, *and we know when to stay off the microphone as well.*
15. No one from Riverhaus Productions will **EVER** smoke at your event.
16. We do not allow alcohol consumption by our staff, unless offered by the bride or groom. Even then, we enforce a **STRICT** 2-drink maximum over 3 hours.

IN ORDER TO PROVIDE YOU SERVICE, WE REQUIRE THE FOLLOWING:

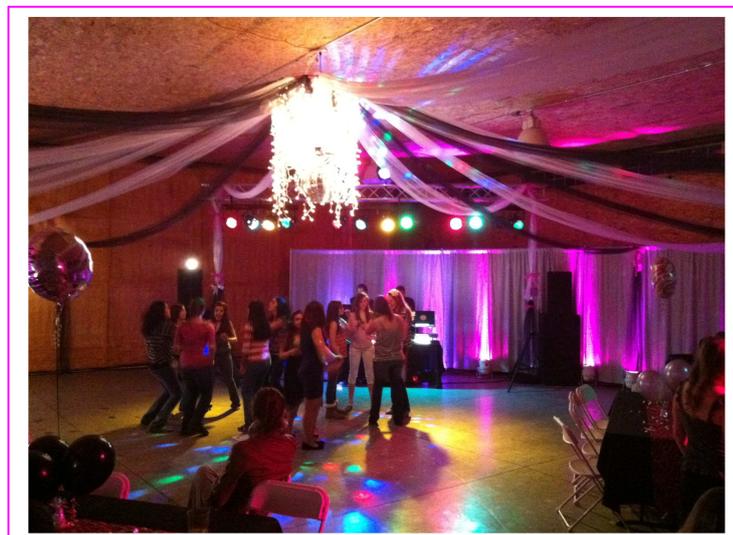
1. **A minimum of (2) separate 20 amp circuits at the venue.** If your event occurs at a location that does not have electricity, please let us know so that we can provide a generator or alternate power supply.
2. **A flat ground surface** of approximately 10 feet deep x 12 feet wide (more is desirable)
3. **A covering above the audio table** (the lighting and speakers can be outdoors). We can provide this for a minimal charge.
4. **At least 8'-0" clearance** from the floor or ground to the lowest point of the ceiling
5. If your reception occurs during a standard meal time, we require that **a basic meal** be provided for our employees. Typically, we provide three people for each event.

Our lighting rig is unique. We offer over 60 luminaires and the ability to provide a custom lighting design, including full dimming, strobes, color washes, bubble machine, fog, and more than enough equipment to light the dance floor as well as up to three other smaller areas at the same time. This is a great asset for larger receptions and those that include a performance space as well as the DJ music and dance area.

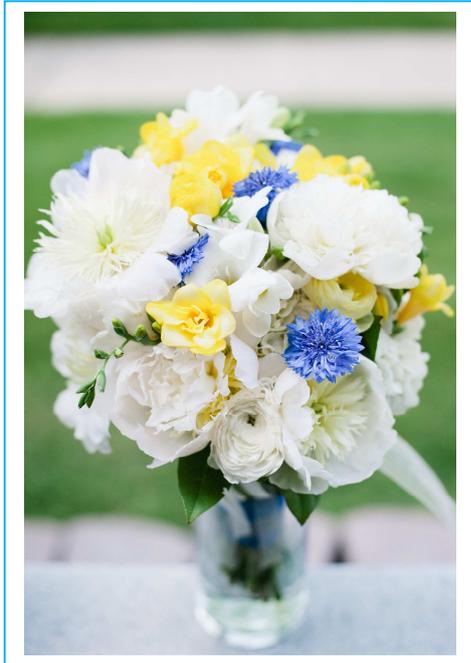
We **never** display anything that advertises our company; no banners or table cards.

We welcome the input of your family and wedding party. Unlike some companies, we are happy to set up as many appointments as you feel are necessary to be successful.

We provide complete themed environment **design and construction.** If you are planning a themed wedding and aren't sure where to start, or would simply like us to provide you a proposal for these services, we are happy to do so.



One more Note...



Stewart-Perro Wedding. Riverhaus Productions. 2012

We typically invest a minimum of **16 to 30 hours** to your special day, but it may appear that you are only paying for "7 hours". Consultations, music purchasing & editing, preparation, set-up and tear-down, education and other business related endeavors ensure that we provide you with the most professional services, ensuring the overall success of your wedding or event.

We want to ensure that your day is filled with only the best memories, so please let us know if we are ever suggesting something with which you don't agree. We want to spend our time being as positive and productive as possible, so don't be shy - speak up to ensure that we are spending our time working only on endeavors that enhance your day.

Thank you considering Riverhaus Productions. We are at your Service.



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Interesting Wedding Statistics

AFTER THE VOWS...

- 72% of all brides say they would have spent more time choosing their reception entertainment.
- Almost 100% say they would have spent more of their budget on the entertainment.
- During wedding planning, Brides say their highest priority is their attire, followed by the reception site and caterer - reception entertainment is among the least of their priorities. Within one week after their reception, 78% of Brides say they would have made the entertainment their highest priority.
- When asked, 81% of guests say the thing they remember most about a wedding is the entertainment.
- 65% of all couples that chose a band to entertain at their wedding, said, if they had it to do over again, they would have chosen a disc jockey.

* Sources include: Simmons; USA Today; National Bridal Service; The Knot; Brides Magazine.



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